

uCustoms Voices

Newsletter Issue July 2014



DIRECTOR GENERAL FOREWORD

First of all, I would like to congratulate the uCustoms Change Management team and the RMCD Corporate unit in taking an initiative leap in coming out with the first issue of the e-newsletter “uCustoms.voices”. This will be one of the many important communication channel to keep stakeholders informed of the new system development that will bring the total modernisation and facelift of the Customs work processes in Malaysia. This system is now known as the uCustoms system that will be implemented in January 2016 nationwide.

The 2014-2015 will be an inspiring year for us, in particular for the development of this mega project that will paved towards our realisation of the department’s “to be the World Class Customs Administration” vision. In order to spur this transformation into reality, it is essential to ride on the advanced information and communication technology (ICT) capability in bringing upon the improvement in the trade and business community services via the new Malaysia National Single Window across and beyond our country. I understand and aware that there will be a lot of sacrifices and tireless effort particularly the current passionate project team members who have to solve the day-to-day challenges just to make sure that the system will come to live within the tight time frame.

One of the essential fact and critical success factor of any ICT project



implementation was to ensure the proper and structural communication channel is in place to keep stakeholders well informed and transparent about the system development and implementation. Therefore, I am delighted to witness these quarterly issues of such e-newsletters publication to be distributed electronically as one of the inexpensive and green initiatives to keeps our stakeholders wellversed and embraced with the project development. The uCustoms.voices will provide a virtual “notice board” as a platform to educate, informed and broadcast vital information to all relevant parties in and outside the country. I hoped that such publication will serve its objective throughout the project period and beyond. Finally I would like to take this opportunity to express my sincere thanks to everyone involved diligently in making this project a reality. I shall pray and hoped Insyallah, that our mission will be accomplished with minimal challenges ahead. I am confident and believed that with the great and dedicated team, the great system will be born in 2016.

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Please feel free to also contact the uCustoms champions in your state or HQ for further details.

Q & A

INTRODUCING uCustoms

What is uCustoms?

uCustoms is a fully integrated, end-to-end, Customs modernization solution that delivers 'Single Window' for goods clearance.

What does uCustoms mean?

The "u" stands for "Ubiquitous" which is defined as "Present, appearing, or found everywhere".

Why do we need uCustoms?

In line with the vision for RMCD to be

a World Class Customs Organisation, it was decided that a new system will replace Sistem Maklumat Kastams (SMK). This new and advanced system would have the task of ensuring that RMCD is globally competitive and user friendly.

When will uCustoms be launched?

uCustoms will go-live by 1 January 2016.

What are the benefits of uCustoms?

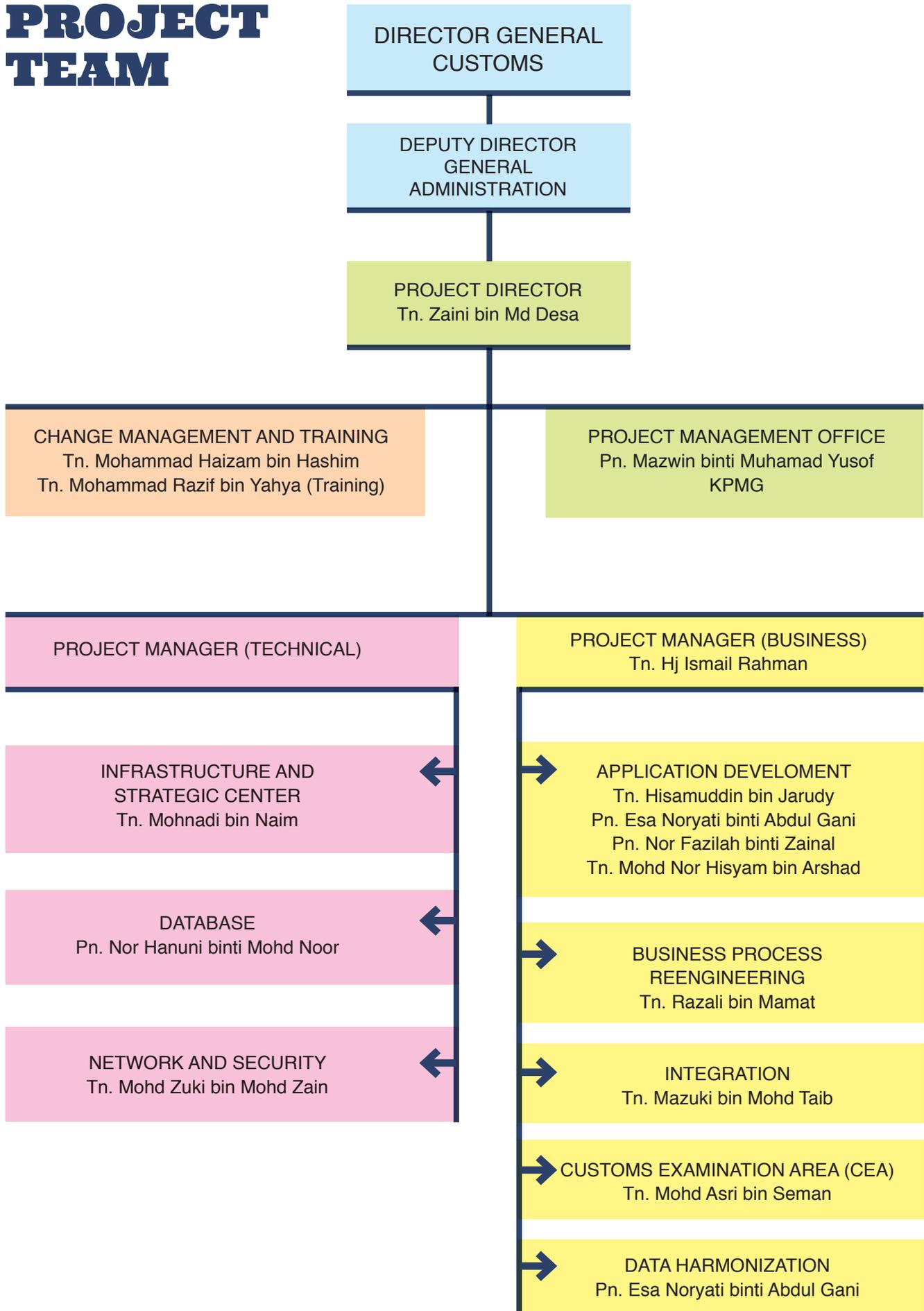
- Consistent operating procedures.
- National Single Window.
- Cost savings on transactions.
- Automation of manual processes.
- Ease of information/Data sharing.
- Enable working remotely.

What is the scope of uCustoms?

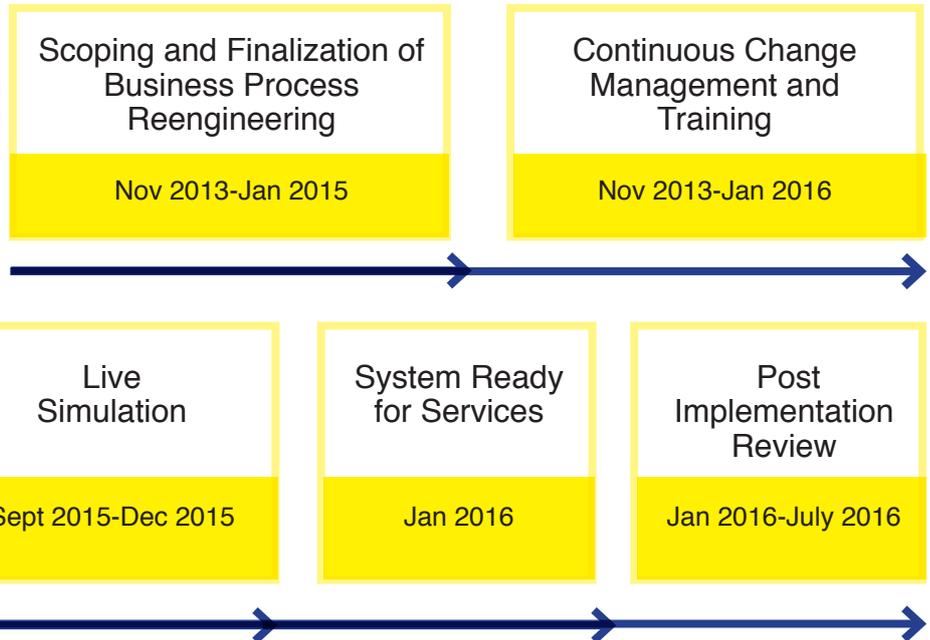
The Core systems comprise of Micro-Clear and GreenLine which cover the 5 process clusters and a total of 35 process modules.

Cluster	Description
REGISTRATION & LICENSING	Facilitates and simplifies registration and licensing activities.
CLEARANCE	Ease clearance affairs involving import, export and transits.
CONTROL & PREVENTION	Core processes of the National Targeting Centre (NTC)/ National Clearance Center (NCC) to address risks.
AUDIT & ENFORCEMENT	Facilitate auditing and investigation on trade, individual and /or companies to ensure the level of compliance on law and regulation.
REVENUE & ACCOUNTING	Various channels of electronic transaction of the tax/duty payment.

PROJECT TEAM



PROJECT MILESTONE



PROJECT OUTCOME

	Web Based, Electronic End-to-End Solution.	Centralized Assessment and Risk Management.
8 Clusters, 54 Modules and 4 Strategic Centres.	One Stop Examination Centre. (CEA)	Minimum Human Intervention.
Integration with more than 100 OGA/PIA/Ports.	Information Sharing and Collaboration.	Tracking and Acknowledgement.
Ease of doing business.	World Class Customs Administration.	And many more...

uCustoms Awareness Nationwide Roadshow



MAY/JUNE Event Highlights with participants from RMCD

28th May 2014

Selangor/WPKL
& KLIA

4th June 2014

Ibu Pejabat JKDM

16th June 2014

Perlis/Kedah

18th June 2014

Pulau Pinang

19th June 2014

Perak

17th June 2014

Pahang

18th June 2014

Terengganu

19th June 2014

Kelantan

16th June 2014

Johor

18th June 2014

Melaka /

Negeri Sembilan

MARK YOUR CALENDAR!

Keep an eye for future events!

July 2014

uCustoms Impact
Assessment.

July 2014

Transfer of
technology Data
centre set up

July 2014

Business Process
Reengineering meeting
with OGA and PIA

**5th - 7th
August 2014**

Awareness Roadshow –
East Malaysia